# SAID BENAISSA

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#### **SUMMARY**

Ph.D. software engineer with 10 years of experience in real-time control, robotics, cloud platforms, and simulation. Proficient in Java, C++ and C#, with a strong focus on developing clean and maintainable systems. Experienced in DevOps, agile methodologies, and effective cross-functional collaboration. Proven ability to deliver scalable solutions and mentor development teams.

Portfolio: saidbenaissa.com

#### TECHNICAL SKILLS

- Service Management and Leadership: ITSM, ITIL, leadership
- Agile Methods: Scrum, Kanban
- Development Practices: TDD, OOP, REST APIs
- Architecture and Design: SOLID principles, design patterns, microservices
- Cloud and DevOps Platforms: Git, Jenkins, Docker, Kubernetes, Azure, AWS, GCP
- Testing: JUnit 5, Mockito, GoogleTest, Postman
- Programming Languages: Java, C#, C++, JavaScript
- Frameworks: Spring, .NET, Qt, React, ROS, GraphQL
- Databases: PostgreSQL, MongoDB
- Serialization: JAXB (XML), ProtoBuf
- Logging: SLF4J, Logback
- Build Tools: Maven
- IDEs and Editors: IntelliJ, VSCode
- Documentation and Design: Confluence, UML, Mermaid, Figma

#### WORK EXPERIENCE

## Senior Software Developer | Shearwater GeoServices | Oslo, Norway

Jul 2023-Present

- Developed real-time software for marine vibrators using Java, Spring, and ProtoBuf.
- Built MV-Scope to process 20+ sensor streams using Java NIO and multithreading.
- Improved seismic sweep validation (LineQC), reducing troubleshooting time by 30%.
- Standardized CI/CD pipelines and design patterns, doubling deployment frequency.
- Mentored developers and promoted best practices across cross-functional teams.

## Senior Software Developer | Vivaldi Technologies | Oslo / Reykjavik

Dec 2022–Jul 2023

- Contributed to browser features using C++ (Chromium) and React.
- Implemented session restore for macOS, reducing support tickets by 20%.

# Software Developer | Defigo AS | Oslo, Norway

Mar 2020–Dec 2022

- Integrated FreeRTOS, LwIP, and WebSockets into real-time access control systems.
- Optimized Qt GUI, reducing bandwidth usage by 30%.
- Led Freshdesk integration in Node.js and mentored 3 junior developers.

## Senior Software Developer | Pickr | Stavanger, Norway

Nov 2019–Mar 2020

- Designed a control system for picking robots using C++, ROS, and PCL (100+ picks/min).
- Improved picking accuracy by 20% through 3D object detection.
- Reduced error rates by 15% through enhanced classification logic.

#### Software Developer | IDEMIA | Casablanca, Morocco

Aug 2019-Nov 2019

- Maintained biometric authentication systems for 5M+ users.
- Implemented new authentication protocols, reducing errors by 18%.
- Improved algorithms, reducing authentication time by 35%.

- Developed risk management and compliance software for enterprise clients.
- Automated UI workflows, reducing manual work by 40%.
- Modeled governance frameworks aligned with COBIT 5.

# Robotics Programmer | Hassan II University | Casablanca, Morocco | Sep 2010–Dec 2018

- Researched SLAM algorithms with 10% improved navigation accuracy.
- Developed real-time navigation systems based on ROS.
- Supervised 10+ master's students and co-authored 4 research papers.
- Presented at ICINCO 2016: Read article

#### **EDUCATION**

Ph.D. in Computer Science Hassan II University, Casablanca, Morocco	2010–2016
M.Sc. in Telecommunication Networks Cadi Ayyad University, Marrakech, Morocco	2007–2009
B.Sc. in Physics and Chemistry Cadi Ayyad University, Marrakech, Morocco	2002-2006

#### **CERTIFICATIONS**

Project Management and Agile	
Foundations of Project Management – Google	Aug 2021
Project Initiation: Starting a Successful Project – Google	Mar 2024 (expired)
Agile for Decision Makers – Opsgility	Dec 2019
Scrum Team Member – Scrum Institute	Feb 2019
Succeeding as a First-Time Tech Manager – LinkedIn Learning	Mar 2025

Software Development and Programming	
Advanced Web APIs with ASP.NET Core in .NET 6 – LinkedIn Learning	Mar 2025
Advanced Java Programming – LinkedIn Learning	Jul 2019
Discovering Hibernate and Spring Frameworks – LinkedIn Learning	Feb 2019
Mastering Data Structures & Algorithms using C and C++ – Udemy	Jan 2021
API and Web Service Introduction – Udemy	Dec 2020
Stanford Algorithms Specialization	2021

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API and Web Service Introduction – Udemy	Dec 2020
Stanford Algorithms Specialization	2021
Technology and AI	

Academy Accreditation – Generative AI Fundamentals – Databricks	Apr 2024–Apr 2026
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Language and Other	
Norwegian A2 – Lingu AS	Mar 2025

## **LANGUAGES**

English: Fluent (professional level)
French: Fluent (professional level)

Norwegian: A2 (actively learning towards B1)